# MEI-HSIANG WANG (汪美香)

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#### **Education**

- Doctor, Department of Business Administration, National Cheng Kung University, 2001/7
- Master, Department of Information Management, National Central University, 1994/7
- Bachelor, Department of Information Management, National Sun Yat-Sen University, 1992/7

# **Area of Specialty**

- Social Networking Services
- Project Team
- Knowledge Management

# **Academic Experience**

- Associate Professor, Department of Information Management, Southern Taiwan University of Science and Technology, 2003/8 to present
- Associate Professor, Department of Information Management, Kun Shan University, 2001/8~2003/7
- Instructor, Department of Information Management, Kun Shan University, 1994/8~ 2001/7

## **Journal Papers**

- 1. Wang, Mei-Hsiang\*, Tarng-Yao Yang (2019), "The Impact of Team Processes on Team Creativity in Software Development Setting: A Longitudinal Study," International Journal of e-Education, e-Business, e-Management and e-Learning, 9(1), 18-25. [EI].
- 2. Wang, Mei-Hsiang\*, Tarng-Yao Yang, and Chih-Cheng Wei (2018), "Creating Social Networking Environment for Workers through a Mean-End Chains Model: Knowledge Collaboration and Productivity Perspective," Journal of E-Business, 20(1), 1-32. [TSSCI] (MOST 103-2410-H-218-024).
- 3. Wang, Mei-Hsiang\*, Tarng-Yao Yang, Shu-Ya Hu (2017), "An Exploration of Company's Internal Social Media on Social Constructs and Organizational Values," International Journal of e-Education, e-Business, e-Management and e-Learning, 7(3), 212-218. [EI].
- 4. Lin, Huey-Yeh\*, Mei-Hsiang Wang, Min-Jhen Wu (2017), "A Study of Airbnb Use Behavior in the Sharing Economy," International Journal of Organizational Innovation, 10(1), 38-47. [ABI].
- 5. Zeng, Wan-Hua, Jen-Fen Huang, Mei-Hsiang Wang (2017), "The Study of Hierarchical Plateau of Knowledge Workers in High-Tech Industries," Journal of Business Administration, 113, 61-90.
- 6. Wang, Mei-Hsiang\* (2016), "Factors Influencing Usage of E-learning Systems in Taiwan's Public Sector: Applying the UTAUT Model," Advances in Management & Applied Economics, 6(6), 63-82. [ABI].
- 7. Wang, Mei-Hsiang\*, Tarng-Yao Yang, Yi-Shiou Chen (2016), "How Workers Engage in Social Networking Sites at Work: A Uses and Gratification Expectancy Perspective," International Journal of Organization Innovation, 8 (4), 161-176. [EI] (MOST 102-2410-H-218-005).
- 8. Wang, Mei-Hsiang\*, Tarng-Yao Yang (2016), "Investigating the Success of Knowledge Management: An Empirical Study of Small- and Medium- Sized Enterprises," Asia Pacific Management Review, 21(2), 79-91. [TSSCI] (NSC 97-2410-H-218-005).
- 9. Wang, Mei-Hsiang\*, and Tarng-Yao Yang (2015), "Explaining Team Creativity through Team Cognition Theory and Problem Solving based on Input-Mediator-Output Approach," Journal of E-

- Business, 17 (1), 91-138. [TSSCI] (MOST 101 2410-H-218-009).
- 10. Wang, Mei-Hsiang\*, Shih-Che Lin and Tarng-Yao Yang (2014), "Understanding the Antecedents of Team Performance: The Importance of an Expertise-Centered Coordination," Asia Pacific Management Review, 19 (2), 151-172. [TSSCI](NSC99-2410-H-218-007).
- 11. Wang, Mei-Hsiang\*, and Ya-Lun Chen (2013), "Critical Factors on Using Intention of Pirated Softwares: The View of Equity Theory and Social Cognitive," Journal of Southern Taiwan University of Science and Technology, 38 (4), 99-116. (in Chinese).
- 12. Wang, Mei-Hsiang\*, and Ping-Hsien Huang (2012), "The Relationship between Professional Skills and Creativity: The Mediating Role of Creative Self-efficacy," Journal of Southern Taiwan University of Science and Technology, 37 (4), 1-14. (in Chinese)
- 13. Wang, Mei-Hsiang, Chen-Fen Huang\* and Tarng-Yao Yang (2012), "Acceptance of Knowledge Maps: An Empirical Examination of System Characteristics and Knowledge Map Self-efficacy," Asia Pacific Management Review, 17 (3), 263-280. [TSSCI](NSC97-2410-H-218-005)
- 14. Wang, Mei-Hsiang, Chen-Fen Huang\* and Tarng-Yao Yang (2012), "The Effect of Project Environment on the Relationship between Knowledge Sharing and Team Creativity in Software Development Context," International Journal of Business and Information (IJBI), 7 (1), 59-80. [ABI](NSC96-2416-H-218-013)
- 15. Wang, Mei-Hsiang\* and Tarng-Yao Yang (2012), "Measuring Team Creativity in an Information Systems Development Context: Scale Development and Validation," Journal of Southern Taiwan University of Science and Technology, 37 (2), 1-12. (NSC96-2416-H-218-013)
- 16. Wang, Mei-Hsiang\* (2012), "The Effects of Internet Group Dynamics, External Support Mechanisms and Team Process on Team Effectiveness," Journal of Southern Taiwan University of Science and Technology, 37 (2), 13-32. (in Chinese)
- 17. Huang, Chen-Fen\* and Mei-Hsiang Wang (2011) "Career Anchors of MIS Undergraduates and IS Professionals in Taiwan: A Longitudinal Comparative Study," Journal of Information Management, 18(2), 99-130. [TSSCI]
- 18. Wang, Mei-Hsiang\* and Tarng-Yao Yang (2011), "The Relationships between Knowledge Management Mechanisms and Organizational Effectiveness from the View of Balanced Scorecard," Journal of Southern Taiwan University of Science and Technology, 36 (4), 63-78. (in Chinese)
- 19. Wang, Mei-Hsiang\* and Chih-Chien Tseng (2011), "The Impact of Relationship Learning, Relationship Memory on Purchasing Performance: An Example of the Air Force Unit," Journal of Southern Taiwan University of Science and Technology, 36 (4), 31-46. (in Chinese)
- 20. Wang, Mei-Hsiang\*, Tarng-Yao Yang and Po-Chun Liu (2010) "The Impact of Knowledge Sharing and Projects Complexity on Team Creativity: An Example of Information Systems Development," Journal of E-Business, 12(1), 73-102. [TSSCI] (in Chinese)
- 21. Wang, Mei-Hsiang\*, Tarng-Yao Yang and Kuo-Chan Huang (2009) "The Impact of Knowledge Sharing Types and Team Learning Capability on Team Creativity," Journal of Information Management, 16(1), 181-202. [TSSCI] (in Chinese) (NSC96-2416-H-218-013)
- 22. Wang, Mei-Hsiang, Tarng-Yao Yang and Chao-Sen Wu (2006) "The Impact of ISD Team Members' Self-efficacy, Team Interaction and Team Trust on Team Effectiveness: The Mediating Effect of Knowledge Sharing," NTU Management Review, 16(2), 73-100. [TSSCI] (in Chinese) (NSC93-2416-H-218-016)
- 23. Wang, Mei-Hsiang\* and Quey-Jen Yeh (2004) "An Exploratory Study on the Interaction Patterns of Information System Project Team Members," NTU Management Review, 14(2), 79-108. [TSSCI] (in Chinese) (NSC 90-2416-H-168-009)
- 24. Yeh, Quey-Jen and Mei-Hsiang Wang\* (2003) "Job Stress, Job Satisfaction, and Teamwork Identity of MIS Professionals," NTU Management Review, 14(1), 79-118. [TSSCI Observed] (in Chinese) (NSC 90-2416-H-168-004-SSS)

#### **Conference Papers**

1. Wang, Mei-Hsiang and Lia-Ling Yang (2021) "The Analysis of Digital Transformation Strategies:

- A Case Study of G Company," The E-Learning and Information Technology Symposium 2021 (EITS 2021)", Tainan, May 5.
- 2. Wang, Mei-Hsiang and Feng-Yi Zhan (2018) "Adoption Strategies of Social Media for Taiwanese Enterprises," 24th International Conference on Information Management & Practice", Tainan, December 1.
- 3. Wang, Mei-Hsiang, Cai-Ling Sun, and Feng-Yi Zhan (2018) "The Process of Creating Value for Enterprises and Stakeholders Comparison of Different Industries," 24th International Conference on Information Management & Practice", Tainan, December 1.
- 4. Lin, Huey-Yeh, Mei-Hsiang Wang, Xin-Ting Chen (2018) "Analysis of Consumer Adoption of Mobile Payment Systems in Taiwan," Central China Finance Academic Alliance Symposium, Yunlin, Taiwan, May 4.
- 5. Wang, Mei-Hsiang, Tarng-Yao Yang, Cai-Ling Sun (2018) "Analysis on the Benefits of Cocreation of Enterprise Input Value: An Example of a Metal Company," The E-Learning and Information Technology Symposium", Tainan, Taiwan, May.
- 6. Wang, Mei-Hsiang ,Chen Zhao-Yu (2017) "A Study on the Influence of Consumers'Intrinsic/Extrinsic Motivation on Cooperative Consumption Attitudes and Intentions," Conference on Information Management Practice, Miaoli, Taiwan, December.
- 7. Wang, Mei-Hsiang and Shu-Ya Hu (2016) "Study on Company-internal Social Media Usage in the Workplace: The Telecom Corporation as an Example," International Conference on "Business, Economics, Social Science & Humanities"- BESSH-2016, Hong Kong, August 20- 21. (MOST 104-2410-H-218-018)
- 8. Cheng, Tsung-Pang and Mei-Hsiang Wang (2016) "Information Security Analysis of Small-sized Hospitals: Staff and Expert Views," The E-Learning and Information Technology Symposium, Tainan, Taiwan, March.
- 9. Wang, Mei-Hsiang and Shu-Chin Huang (2016) "Integrating Technology Acceptance Model to Analyze Users' Facebook Behaviors An Example of Senior Citizen," The E-Learning and Information Technology Symposium, Tainan, Taiwan, March.
- 10. Wang, Mei-Hsiang, Tarng-Yao Yang, and Li-Wei Chang (2015) "Sharing Knowledge through Social Networking Sites in System Development Projects," International Conference on Internet Studies, Japan, July. 18-19. (MOST 103-2410-H-218-024)
- 11. Wang, Mei-Hsiang, Tung-Ming Koo, Tarng-Yao Yang, and Huey-Yeh Lin (2014) "Findings on SNSs at Workplace: An Integrated Framework of Motivation Theory and Uses and Gratifications Expectancy Theory," 2014 International Business Conference in San Francisco, USA, Oct. 4. (NSC 102-2410-H-218-005)
- 12. Wang, Mei-Hsiang and Yen-Chang Wu (2013) "The Relationships between Team Cognition and Team Creativity," The Nineteenth Conference on Information Management Practice, Taichung, Taiwan, December 7. (NSC 101-2410-H-218-009)
- 13. Wang, Mei-Hsiang, Tarng-Yao Yang, and Yi-Shiou Chen (2013) "Workers' Use of Social Networking Sites (SNS) in Taiwan," The Ninth International Conference on Knowledge-Based Economy & Global Management, Tainan, Taiwan, November 7-8. (NSC 102-2410-H-218-005)
- 14. Yang, Tarng-Yao, Mei-Hsiang Wang, and Chen-Fen Huang (2013), "Exploring Team Creativity from Team Cognition Theory and Problem Solving Perspective," International Conference on e-Commence, e-Administration, e-Society, e-Education, and e-Technology, Kitakyushu, Japan, April 3- 5. (NSC 101-2410-H-218-009)
- 15. Huang, Chen-Fen and Mei-Hsiang Wang, (2013), "Protean Career Orientation of IS Employees: An Empirical Analysis," International Conference on e-Commence, e-Administration, e-Society, e-Education, and e-Technology, Kitakyushu, Japan, April 3-5.
- 16. Wang, Mei-Hsiang, Chen-Fen Huang, and Tarng-Yao Yang (2012), "Antecedents and Consequences of Team Knowledge in Software Development Projects," International Conference on e-Commence, e-Administration, e-Society, e-Education, and e-Technology, Hong Kong, March 30- April 1. (NSC99-2410-H-218-007)
- 17. Huang, Chen-Fen, Wan-Hua Tseng, and Mei-Hsiang Wang (2012), "The Study of Promotion

- Plateau of Knowledge Workers in High-Tech Industries," International Conference on e-Commence, e-Administration, e-Society, e-Education, and e-Technology, Hong Kong, March 30-April 1.
- 18. Wang, Mei-Hsiang and Shih-Che Lin (2011) "Understanding the Antecedents of Effective System Development Performance: The Importance of Expertise Coordination," International Conference on Business and Information, Bangkok, Thailand, July 04-06. (NSC99-2410-H-218-007)
- 19. Yang, Tarng-Yao, Chen-Fen Huang, and Mei-Hsiang Wang (2011) "Investigating the Success of Knowledge Management Systems: An Empirical Study of IS professional in Taiwan," International Conference on Business and Information, Bangkok, Thailand, July 04-06. (NSC97-2410-H-218-005)
- 20. Wang, Mei-Hsiang, Wen-Cheng Chou (2011) "The Effectiveness of Knowledge Management Implementation from the Perspective of KMS Success: The Empirical Study of Knowledge Workers," International Conference on Business and Information, Kaohsiung, Taiwan, May 30. (NSC97-2410-H-218-005)
- 21. Wang, Mei-Hsiang and Yu-Hsing Chen (2011), "The Impact of Knowledge Absorption and Capacity, Personality Traits, and IT Usage on Individual Creativity: The Empirical Study of IS Professionals," International Conference on Advanced Information Technologies (AIT), Taichung, Taiwan, April 23.
- 22. Wang, Mei-Hsiang and Wen-Ling Ai (2011), "Using a Content Analysis Method to Explore Coordination Mechanisms of ERP Project Teams," International Conference on Advanced Information Technologies (AIT), Taichung, Taiwan, April 23.
- 23. Wang, Mei-Hsiang and Ya-Lun Chen (2011), "A Study of Influencing Factors on Using Crack Softwares for Vocational High School Students" The E-Learning and Information Technology Symposium, Tainan, Taiwan, March 30.
- 24. Wang, Mei-Hsiang and Yu-Ming Lin (2010) "Analyzing the Impact of Knowledge Integration Practice on Team Performance from the Perspective of Knowledge Integration," The Twenty-second International Conference on Information and Management, Taichung, Taiwan, May 21. (NSC99-2410-H-218-007)
- 25. Wang, Mei-Hsiang and Shih-Che Lin (2010) "An Empirical Investigation of Coordination Mechanisms and Performance in Software Development Teams," The Sixteenth Conference on Information Management Practice, Yunlin, Taiwan, December 11. (NSC99-2410-H-218-007)
- 26. Wang, Mei-Hsiang, Chen-Fen Huang, and Keng-Liang Huang (2010), "Empirical Validation of the Relationships between Knowledge Management Success and Team Creativity in ISD Teams," International Conference on Business and Information, Kitakyushu, Japan, July 05-07. (NSC97-2410-H-218-005)
- 27. Huang, Chen-Fen and Mei-Hsiang Wang (2010), "Career Plateau among IS Professionals: The Effects of Age and Industries Types," International Conference on Business and Information, Kitakyushu, Japan, July 05-07.
- 28. Wang, Mei-Hsiang, and Tsun-Chih Lee (2010), "The Relationships between Absorptive Capacity and System Performance: An Example of Banking Core Systems," Conference on Information Management and Electronic Commerce, Taitung, Taiwan, May 14.
- 29. Wang, Mei-Hsiang and Keng-Liang Huang (2010), "The Relationships between Knowledge Management Success and ISD team creativity: The Mediating Roles of KM effectiveness and UIS," International Conference on Advanced Information Technologies (AIT), Taichung, Taiwan, April 23. (NSC97-2410-H-218-005)
- 30. Wang, Mei-Hsiang and Ping-Hsien Huang (2010), "The Effects of Professional Skills and Creative Self-efficacy on Team Creativity," The E-Learning and Information Technology Symposium, Tainan, Taiwan, March 31.
- 31. Wang, Mei-Hsiang and Chih-Chien Tseng (2010), "The Influence of Relationship Learning, Relationship Memory on Governmental Purchasing Performance: A Case Study of the Air Force Unit," The E-Learning and Information Technology Symposium, Tainan, Taiwan, March 31.

- 32. Wang, Mei-Hsiang, Chen-Fen Huang, Tarng-Yao Yang and Yi-Na Wu (2010), "Measuring Team Creativity in an Information Systems Development Context: Scale Development and Validation," International Conference on e-Commerce, e-Administration, e-Society, and e-Education, Macau, China, January 25-27. (NSC96-2416-H-218-013)
- 33. Huang, Chen-Fen and Mei-Hsiang Wang (2010), "The Impact of Gender Differences, Education Systems Types, Work Experiences on Career Anchors of MIS Undergraduate Students," International Conference on e-Commerce, e-Administration, e-Society, and e-Education, Macau, China, January 25-27.
- 34. Wang, Mei-Hsiang and Wei-Ting Chen (2009) "Can Knowledge Management Activities improve the Creativity of ISD Team Members," The Fifteenth Conference on Information Management Practice, Kaohsiung, Taiwan, December 12. (NSC97-2410-H-218-005)
- 35. Wang, Mei-Hsiang and Chia-Chang Lee (2009) "Users Acceptance for E-Learning System: An Example of Tainan City Government's Employees," The Fifteenth Conference on Information Management Practice, Kaohsiung, Taiwan, December 12.
- 36. Wang, Mei-Hsiang and Hung-Chih Shih (2009), "Structural Equation Modeling Analysis of the Adoption of Knowledge Map: An Example of Tainan City Government's Employees," The E-Learning and Information Technology Symposium, Tainan, Taiwan, April 1.
- 37. Wang, Mei-Hsiang, Chen-Fen Huang, and Tarng-Yao Yang (2009), "The Impact of Knowledge Sharing modes and Projects Complexity on Team Creativity in Taiwan's Information Systems Development Teams," International Conference on e-Commerce, e-Administration, e-Society, and e-Education, Singapore, January 8-10. (NSC96-2416-H-218-013)
- 38. Huang, Chen-Fen, Mei-Hsiang Wang, and Shi-Yi Lin (2009), "Career Orientations Dynamics of MIS Undergraduate Students in Taiwan," International Conference on e-Commerce, e-Administration, e-Society, and e-Education, Singapore, January 8-10.
- 39. Wang, Mei-Hsiang and Yu-Jung Chen (2008) "The Influencing Factors of ISD Team Creativity from the perspective of Knowledge Management: The Moderating Effects of Project Complexity," The Fourteenth Conference on Information Management Practice, Taipei, Taiwan, December 13. (NSC96-2416-H-218-013)
- 40. Wang, Mei-Hsiang and Yi-Na Wu (2008), "Scale Development of ISD Team Creativity and Validation of Reliability/Validity," The Fourteenth Conference on Information Management Practice, Taipei, Taiwan, December 13. (NSC96-2416-H-218-013)
- 41. Wang, Mei-Hsiang, Chen-Fen Huang, and Tarng-Yao Yang (2008), "Extending the TAM for Knowledge Maps: An Example of Virtual Community," International Conference on Business and Information, South Korea, July 07-09.
- 42. Huang, Chen-Fen, Mei-Hsiang Wang, and Wen-Liang Wang (2008), "The Impacts of Computer-Mediated Communication Medium, Task Types, and Member Relations on Team Communication Effectiveness," International Conference on Business and Information, South Korea, July 07-09.

## Dissertation

• \* Wang, Mei-Hsiang (2001) "The Interaction Patterns among Developers during Information Systems Development," Ph.D. Dissertation, National Cheng Kung University.

# **Professional Certifications**

- 1. Cloud Technology and Internet Services, Professionals, 132160800001770, Computer Skills Foundation, 2016/8.
- 2. Microsoft Technology Associate: Windows Operating System Fundamentals, No. F425-0576, Microsoft, 2015/10.
- 3. Microsoft Technology Associate: HTML5 Application Development Fundamentals, No. F425-0575, Microsoft, 2015/10.
- 4. Big Data Process and Analysis, No. 431150800000190, Computer Skills Foundation, 2015/8.
- 5. Fundamentals of APP for e-Business MIT App Inventor 2.0, Chinese Enterprise Resource

- Planning Society, CERPS1504825, 2015/6.
- 6. Applications of Mobile Device, No. 132141200000740, Chinese Computer Education Association, 2014/11.
- 7. E-Enterprise Planner, No. 411120200000300, Computer Skills Foundation, 2012/2.
- 8. BI OLAP Application Engineer of V-Point EIS, Release 4.X, No: BIAE11DS00198, Chinese Enterprise of Resource Planning Society, 2011/6.
- 9. Business Intelligence Planner, No: BIP11CE00127, Chinese Enterprise of Resource Planning Society, 2011/2.

### **Grants**

- Ministry of Science and Technology, No: 104-2410-H-218-018, "Exploring the Effects of Company-Internal Social Media Use on Social Constructs Development and Organization Value Creation at Workplace: A Longitudinal Analysis of Taiwanese Companies," 2015/08/01~2016/07/31.
- Ministry of Science and Technology, No: 103-2622-H-218-005-CC3, "The Research and Development of Intelligent Decision Support System based on Pharmacy Scheduling of Lozenge," 2014/11/1~2015/10/31.
- 3. Ministry of Science and Technology, No: 103-2410-H-218-024-, "Creating Social Networking Environment for ISD Teams through a Means-End Chain Model: Knowledge Collaboration and Productivity Perspectives," 2014//1~2015/7/31.
- 4. National Science Council, No: 102-2410-H-218-005-, "Why and How IT Workers Engage in Social Networking at Work: A Uses and Gratifications Expectancy Perspective," 2013/8/1~2014/7/31.
- 5. National Science Council, No: 101-2410-H-218-009-, "Explaining Team Creativity through Team Cognition Theory and Problem Solving Perspective over Time: A Longitudinal Study based on the IMO Approach," 2012/8/1~2013/7/31.
- 6. National Science Council, No: 99-2410-H-218-007-, "The Impact of Coordinative Practices, Knowledge Coordination and Problem-solving on Team Performance from Knowledge-based Perspective," 2010/8/1~2011/7/31.
- 7. National Science Council, No: 97-2410-H-218-005, "Examining the Relationships between Knowledge Management and Team Creativity based on KM Success Model: An Empirical Study of ISD Teams," 2008/8/1~2009/7/31.
- 8. National Science Council, No: 96-2416-H-218-013, "A Study of Factors that Affect ISD Team Creativity from a Knowledge Management Perspective: The Moderating Effects of ISD Project Complexity," 2007/8/1~2008/7/31.
- 9. National Science Council, No: 94-2416-H-218-014-, "The Influences of KM Infrastructure, KM Processes and KM Effectiveness on Organization Performance: The Perspective of I-P-O Model," 2005/8/1~2006/7/31.
- 10. National Science Council, No: 93-2416-H-218-016-, "The Study of Relationships among Team Structure, Self-efficacy, Team Interaction, Team Trust and Knowledge Sharing: Individual and Team Level Perspectives," 2004/8/1~2005/7/31.
- 11. National Science Council, No: 91-2416-H-168-006-SSS, "The Effect of SWDTs' Internal Group Dynamics, External Support Mechanisms and Team Process on Team Effectiveness: An Example of Information Systems Development," 2002/8/1~2003/7/31.
- 12. National Science Council, No: 90-2416-H-168-009-, "The Interaction Patterns of Project Teams: The Example of Information Systems Development," 2001/8/1~2002/7/31.
- 13. National Science Council, No: 89-2416-H-168-004-SSS, "The Relationships of Forming Stage of Project Teams, Roles of Team Members and the Perceptions of Teams," 2000/8/1~2001/7/31.

## **Entrusted Practical Projects**

 Ministry of Education, No: 3400-107P026, "Exploring the Learning Effectiveness of the "O2O2O+5E" Innovative Teaching Model-An Example of Management Information Systems Course", 2019/08/01~2020/07/31.

- 2. Ministry of Education, No: 331030135-GP, MOE e-Service Volunteer, 2014/6/1~2015/5/31.
- 3. Ministry of Economic Affairs, No: 331030324, Research and Development of Bicycle Wheel Production History System, 2014/5/1~2014/10/31.
- 4. Ministry of Education, No: 331020121-GP, MOE e-Service Volunteer, 2013/6/1~2014/5/31.
- 5. Ministry of Education, No: 331010102-GP, MOE e-Service Volunteer, 2012/6/1~2013/5/31.
- 6. Ministry of Economic Affairs, No: 131010441, South Taiwan Precision Machinery Industry Settlement Automation and IT Technology into the Counseling Project, 2012/5/1~2012/10/31.